BUSINESS ETHICS: A DIFFERENT LOOK JUSTICE and FAIRNESS

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Gulf Coast Section

BUSINESS ETHICS: A DIFFERENT LOOK

- 1. PART 1: ETHICS & MORAL REASONING
- 2. PART 2: ETHICAL PRINCIPLES IN BUSINESS
- 3. PART 3: JUSTICE & FAIRNESS

PART 1: ETHICS & MORAL REASONING

- DESCRIBING ETHICS
- MORAL DILEMMAS
- "TEACHING" ETHICS
- ETHICS IN BUSINESS
- MORAL REASONING

PART 2: ETHICAL PRINCIPLES IN BUSINESS

- Utilitarianism
- Rights
- Libertarianism
- Distributive Justice

PART 3: JUSTICE AND FAIRNESS

- Types of Justice
 - Distributive
 - Egalitarian
 - Capitalistic
 - Socialistic
 - Libertarian

Another View

• Justice:

- Retributive
- Compensatory

• Back to ...

Moral Standards

- Types of Distributive Justice
- Comprehensive Theory
- Retributive Justice
- Compensatory Justice
- Ethics Conclusions
- Moral Standards

Why Needed?

- Scarcity of Benefits (e.g., jobs, food, housing)
- Too Many Burdens (e.g., drudgery, unpleasant tasks)
- Principles of Allocation (exceeding adequate resources)

FUNDAMENTAL PRINCIPLE: Equals should be treated equally and unequals, unequally **BASIS:** Logic & consistent treatment in similar situations

- **Differing Views:**
- Egalitarianism
- Capitalistic Justice
- Socialism
- Libertarianism

Egalitarianism View

• Justice As Equality

- Equal share of society's burdens & benefits
- People are fundamentally equal

Criticism: All people do not have the same qualities, abilities, & intelligence

EGALITARIAN JUSTICE: EXAMPLE

College Entrance

Facts:

- All college entrants are based on standardized test scores
- Students from higher income school districts score better on their entrance tests
- Lower income level groups sue to change law

EGALITARIAN JUSTICE: EXAMPLE

Questions (page 2):

- 1. Is the standardized test rule ethical based on egalitarianism?
- 2. Does the standardized test rule offer unfair advantages for some?
- 3. Does the standardized test rule result in the strong getting stronger, etc?
- 4. The State Introduces the Top 10% Rule. Is it any any better? From an egalitarian viewpoint?
 - Top talent in some schools bypassed
 - State schools are losing some top quality students

Capitalistic Justice View

- Justice Based on Contributions
 - More contributions = more entitlements
 - Puritan work ethic: People all have obligation to work at God's calling
- Criticism: Rewarding Effort vs. Productivity
- Productivity ignores people's needs (sick, handicapped, untrained)
- Measurement of value
- Market ignores intrinsic value
- Market rewards luck & chance

CAPITALISTIC JUSTICE: EXAMPLE

Statewide teachers' pay

Facts:

- Statewide teachers' pay is not commensurate with their value to society
- There is a loss in teacher best talent
- Many educators are living on, or only slightly above, the poverty line

CAPITALISTIC JUSTICE: EXAMPLE

Questions (page 2):

- 1. From a capitalistic view, are teachers/ educators treated fairly?
- 2. Same question, but from an egalitarian justice view?
- 3. If teachers worked longer hours and/or school years, would society feel differently (consider from capitalistic justice standpoint)?
- 4. Should educators in higher risk schools receive more compensation? If so, should the school district or state pay the difference?

Socialistic Justice View

- Justice Based on Need & Ability
 - Proposed by Louis Blanc & Marx
 - Work distributed to maximize productivity
 - Benefits used to promote happiness & well being
- Criticism: No Motivation: Lacks relationship between work effort & remuneration
- Cannot model society like family
- Human nature IS competitive, not fraternal
- Lacks individual freedom of choice
- Substitutes paternalism for freedom

SOCIALISTIC JUSTICE: EXAMPLE

Americans With Disabilities Act

Facts:

- Federal intervention: Americans With Disabilities Act
- Handicapped were not sufficiently protected:
 - Had too small a voice
 - Could not compete on level field
 - Were falling behind

SOCIALISTIC JUSTICE: EXAMPLE

Questions (page 2):

- 1. From a Socialistic Justice viewpoint was the Federal intervention justifiable? How might you argue against the ADA from the Egalitarian and Capitalistic Justice standpoints?
- 2. How far should ADA go based on socialistic justice?
- 3. How would you defend costs associated with altering improving public access?
- 4. From a socialistic viewpoint how should quotas be treated? What about disabilities not defined in the ADA: how would you ensure that they're not left behind?

JUSTICE & FAIRNESS: LIBERTARIAN JUSTICE

Libertarian Justice View

- Justice As Freedom
 - Proposed by Robert Nozick
 - Freedom of choice
 - Wrong to give welfare benefits to some & not others or to tax & redistribute
 - Distribution of benefits resulting from imposition on society is unjust
- Criticism: Sacrifices All Other Freedoms for Freedom From Coercion
- Principle of distributive justice unjustly treats disadvantaged people (sick, handicapped, untrained)

LIBERTARIAN JUSTICE: EXAMPLE

Marketing Example

Facts:

- Infant formula marketing to 3rd world by several manufacturers
- Encouraged formula over breast milk, free samples
- Improved nutrition for many
- Problem: Contaminated water caused 10 million deaths/year
- Led to boycotts by groups of people (internal & external)
- ICIFI Code of Marketing Ethics adopted by some
- Others & many critics argued Code was too weak, vague, unenforceable

LIBERTARIAN JUSTICE: EXAMPLE

Questions (page 2):

- 1. Was infant formula marketing to 3rd world ethical based on libertarian justice standpoint? After deaths were discovered?
- 2. Same question, from a socialistic justice view?
- 3. Should the governments have intervened? From a libertarian view should they have a duty?
- 4. Noted that ICIFI Code of Marketing Ethics adopted by some companies, but other companies & many critics argued Code was too weak, vague, unenforceable. Should they force people to go back to using breast milk? Pay for clean water supplies?

John Rawls – Society Needs A Comprehensive Theory for Distributive Justice

- Assumption: Conflicts involving justice should be settled first by
 - Fair method
 - Using established principles
 - Using established resolution practices

Principles of Distributive Justice

- Principle of Equal Liberty
 - Priority: Protects Liberties
 - Equal rights to most extensive liberties compatible for all
- Principle of Equal Opportunity
 - Priority: Equal Access to Education & Job Qualifications
 = f (Abilities)
 - Social & economic inequalities attached to positions & open to all
- Difference Principle
 - Priority: Improve Least Advantaged Positions, Compete
 - Social & economic inequalities must benefit least advantaged the most

Basic Liberties of Distributive Justice

- Right to Vote
- Freedom of Speech
- Freedom of Conscience
- Freedom to Hold Personal Property
- Freedom From Arbitrary Arrest

Distributive Justice Original Position: Veil of Ignorance

- Principle Morally Justified If Acceptable to rational, self-interested people who
 - Are members of society
 - Don't know their position in future
- Ensures No Protection of Special Interests
- Honors Kantian Concepts (universalizability, reversibility, treating others as ends)

Distributive Justice Viewpoints

- Egalitarian: Veil of ignorance
 - Morally justified if acceptable to rational, self-interested people
- Capitalism: Principle of fair & equal opportunity
 - Advance w/ ability, effort & contribution
- Socialistic: Principle of difference
 - Protection against possibly ending up in worst social position
- Libertarian: Principle of equal liberty
 - Maximize freedom to choose personal interest, w/out interference

Criticisms of Distributive Justice

- No Guarantee That Principle Is Morally Justified
- No Proof That All Parties in Original Position Would Choose Rawls' Principle
- Some Parties Believe Rawls' Position is Opposed to Conviction of Justice

Advantages of Distributive Justice

- Preserves Basic Imbedded Values of Moral Beliefs (freedom, equal opportunity, concern for disadvantaged)
- Theory Fits Into Basic Economic Institutions (compensates for inequalities of labor & free markets)
- Theory Incorporates Both Communitarian (Difference Principle) & Individualistic (Principle of Equal Liberty) Strains
- Accounts For Need, Ability, Effort, & Contribution
- Original Position Provides Moral Justification Through Impartial Choices

Concerns Blame &/or Punishment for Wrongdoing

- Major Conditions where no moral responsibility can be held (ignorance & inability)
 - If does not know what he is doing or
 - If cannot freely choose what he is doing
 - Then Cannot justly be blamed or punished
- Due Process
 - No doubt
 - Certitude that person actually did wrong
- Punishment Must Be Consistent & Proportional to the Wrong

JUSTICE & FAIRNESS: COMPENSATORY JUSTICE

Concerns Restoring What Was Lost When Wronged

• Wrongdoer has moral duty to provide

- Restitution
- Pay damages

Conditions requiring moral obligation

- Action was wrong or negligent
- Action was real cause of injury
- Person voluntarily inflicted the injury

BUSINESS ETHICS CONCLUSIONS

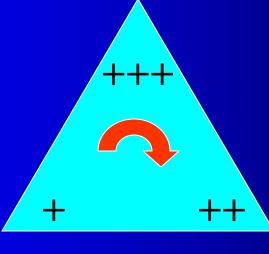
- Often Competing Types of Moral Standards
- **Respect Moral Rights**: Individual rights, welfare, freedom, consistency
- Maximize Social Utility: Consider social net benefits & costs when resources are inadequate to meet everyone's objectives
- Just Distribution: Of both benefits & burdens

BUSINESS ETHICS CONCLUSIONS

Often Competing Types of Moral Standards

Respect Moral Rights:

Individual rights, welfare, freedom, consistency



++ Just Distribution:

Of both benefits & burdens

Maximize Social Utility:

Consider social net benefits & costs when resources are inadequate to meet everyone's objectives

SUMMARY OF BELIEFS OF MORAL STANDARDS (1)

• Eternal Law

- Standards revealed in scripture or nature
- Interpreted by religious leaders or philosophers

• Utilitarian Theory

- Standards applied to outcomes or decisions
- Net benefits for most people
- Universalist Theory
 - Standards applied to intent of actions or decisions
 - Reflects goodness concept

SUMMARY OF BELIEFS OF MORAL STANDARDS (2)

Distributive Justice

- Standards based on primacy of justice only
- Ensures equitable distribution of benefits & burdens
- Promotes self respect & cooperation

• Personal Liability

- Standards based on primacy of liberty only
- Ensures greater freedom of choice to promote market exchange & social productivity
- System of exchange is market derived, not centralized government

THANK YOU

QUESTIONS?