SPE-GCS Reservoir Study Group
Frequently Asked Questions

- When does the presentation start?

  ✓ The presentation typically starts at noon and lasts an hour with a Q&A session in the end.

- How do I join a meeting, webinar or class from a mobile device?

  ✓ First, download the free GoToMeeting, GoToWebinar or GoToTraining app on the App Store, Google Play or Windows store. Once installed, it's much like joining from a computer. Simply click the link in your invitation email or open the app and enter the session ID.

- Can I view a session in full-screen format?

  ✓ Yes. On the top of the control panel, click the **View Menu** button and select the **Full Screen** option. Or, on the tab on the side of the control panel you can click the **View** button to toggle between Full Screen and Window viewing. For an illustrated explanation, consult User Help.

- How do I tell the host if I cannot hear the speaker or see the slides?

  ✓ There is a member of the Reservoir Study Group team who monitors the laptop hosting the webinar. Use the chat option within GoToMeeting to communicate.

- Q & A Session

  ✓ The speaker will repeat questions asked by the audience for the webinar audience. Use the chat option within GoToMeeting to ask questions.

- Will the meeting be recorded?

  ✓ No, the meeting is not recorded.

- Will the presentation be made available?

  ✓ Yes, if the author approves then the presentation will be available here

- How do I register for future webinars?

  ✓ The Reservoir Study Group's events are posted here

- Contacts

  ✓ Swathika Jayakumar 832-390-9845 Swathika.Jayakumar@corelab.com
    ✓ Jody Mahoney   jody.mahoney@bhp.com